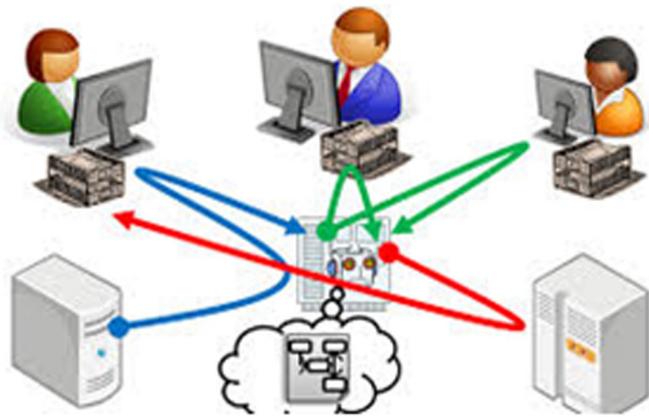




### Workflow Automation

Conlog is proud to announce our Workflow Automation solution, POWERTask. Conlog understands the need of a service delivery oriented business, and as such, with the wealth of experience in the industry, are able to deliver a fully customizable Workflow Automation system.

Workflow automation involves creating a series of automated actions for the steps in a business process. Implementation of a proper service management oriented system using customized workflows will greatly improve service delivery levels, productivity and efficiencies.



We see a world where we can all achieve more while using less



We help utilities maximise their service delivery

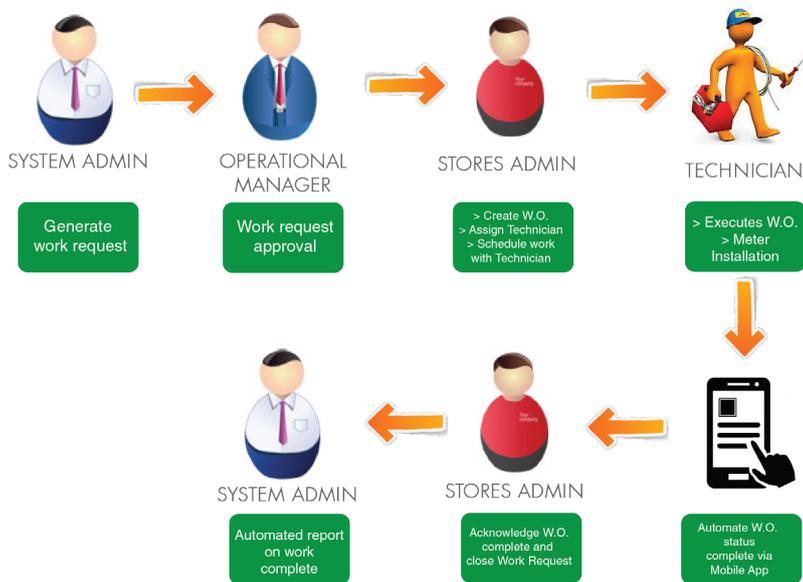


Our products, solutions and services are simple, efficient and innovative

**The BENEFITS of POWERtask implementation are:**

- > Workflow can help by identifying and removing the unnecessary steps/processes.
- > Some steps could run simultaneously as opposed to sequentially.
- > Tasks can be assigned to the people with appropriate skills to perform the task, rather than allocating to anyone who needs work to do. Compromising quality!
- > Management can concentrate on strategic business oriented activities, rather than the day to day operational tasks, such as task allocation and monitoring progress.
- > Workflow has provisions to answer all possible questions that arise when deciding on or actioning a task. This helps an individual's work confidence level, which in turn reflects in the quality of the outcome.
- > Improve Internal communication. One of the top five reasons employees leave an organization is the perceived lack of communication with management. Automating
- > Workflows also automates communication, and no single person has to remember to tell the next person in a successive chain of events that it's now his turn.
- > Workflow follows a sequential order. It ensures that all steps have been completed correctly (especially areas typically prone to human error) and checkpoints met before moving forward.
- > Paperwork and paper chasing is eliminated thus reduces wastage and saves time. Automatic routing with no paper handling and fast travel time will significantly cut time. The constant movement of the workflow means once a person has finished their part, they can immediately pass it on, so it doesn't sit around where it can get forgotten or lost.
- > It improves visibility. Tracking can allow a staff member to instantly check the status of the item. It allows the key people to see the critical processes at every point, identifying problems, and bottlenecks, and monitor end to end performance throughout.
- > Decisions that were determined by people can be made by the workflow, based on businesses rules that can be made to represent human decisions.
- > Since the workflow is linked to a database, it keeps a record of what occurs in the system. An audit trail shows who, what, when and what actions were performed.

A Simple example on how a workflow system could help with automating the meter installation process.



POWERTask allows our Customers to take control of their infrastructure with end-to-end change release configuration management workflows and best practice templates.

**Conlog**

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