

Protecting your assets in an emergency

POWERrecovery

A fire breaks out in your utility, or a virus attacks your revenue management infrastructure. These are just some of the disasters that could cripple your business and result in irate consumers, who are now unable to purchase electricity.



Key benefits

- > Secures your prepayment site
- > Protects your revenue and data
- > Ensures business continuity
- > Consumers can still purchase their electricity



We see a world where we can all achieve more while using less



We help utilities maximise their service delivery



Our products, solutions and services are simple, efficient and innovative

Reduced downtime during a disaster



The phrase, “rather safe than sorry” has never been more applicable than in the prepayment business.

It is for this reason that Conlog developed POWERrecovery, which offers customers tailor-made solutions to ensure hardware and software protection and redundancy, business continuity and peace of mind; knowing that in the event of a disaster, your vending infrastructure can be operating within minutes!

This is achieved through the use of our hosted solutions, whereby Conlog hosts a copy of your vending server database within our protected and secure IT structure.

In the event of a disaster, the vending units connect to the hosted server and resume vending from this hosted database. In addition, the communication infrastructure can incorporate GPRS modems onto the Conlog APN, to protect against the Telkom infrastructure failing.

As soon as your primary vending service is back ‘online’, the vending units will resume vending from this server. All transactions undertaken on the hosted server will be synchronised back to your own server.

In addition, the beauty with this solution is that all arrears and balances can be configured to always update both the primary server and the Conlog hosted server, so that your arrears collection policy remains in place during a disaster.

Conlog

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